



Lives Lived Well

Peer Support Worker - Lived Experience

Lives Lived Well

Job description

At **Lives Lived Well**, we've been treating and supporting people whose lives are affected by alcohol and other drugs for over 50 years. We also support people with mental health and gambling concerns and those transitioning from correctional centres. We're growing fast and building a reputation as a trusted, innovative provider, focused on clinical excellence... and we'd love you to be part of it. If you share our belief in recovery, think in a curious and critical way, and thrive on learning and change, join us, and do your best work here!

ABOUT THE SERVICE

The Brisbane North PHN Team provides counselling & case management to people experiencing issues relating to their substance use. Services are offered in person at our Strathpine & Morayfield Hubs or by outreach and virtually.

The Peer Support Worker role honours and harnesses the unique and invaluable learnings of the lived experience of challenges related to substance use, treatment, and the recovery journey, to walk alongside and support clients receiving counselling & case management support services from the Brisbane North Team.

YOUR OPPORTUNITY

You will provide peer-to-peer support, recovery mentorship and advocacy services for clients, as distinctly different to the support provided by clinicians.

This role-modelling and relatability provides clients with hope and optimism about their own circumstances and recovery journey, and valuable tools to help them on their way.

Your responsibilities will include but are not limited to:

- Initiate and participate in supportive conversations that help our clients feel listened to, supported and less alone in their experience while maintaining appropriate boundaries.
- Appropriately, and purposefully share parts of your own lived experience in relation to the challenges associated with substance use recovery.
- Provide emotional and social support to clients, and work with them in building capacity to be part of their community.
- Assist Clinicians to provide tailored, individual support for clients.

- Work in partnership with Clinicians to develop and deliver groups and programs.
- Source and share strategies, resources and information that could be helpful to a client's recovery and wellbeing.
- Support our clients to access feedback mechanisms to provide complaints, compliments, and suggestions to the service.
- Provide advocacy, supporting clients to feel safe and to have their needs and preferences heard.

This is a permanent part time opportunity, working 3 days (22.8 hours) per week.

The salary will range between \$36.00 and \$38.60 per hour, depending on knowledge, skills, and experience.

WHAT YOU'LL BRING

The successful candidate will share our passion and commitment to service delivery excellence.

Additionally, you will possess the following:

- A lived experience of substance use recovery and treatment in an Alcohol and Other Drug (AOD) service.
- Willingness and ability to share your lived experience in a safe, purposeful way.
- Ability to clearly describe the strategies and factors that have contributed to your recovery and wellbeing.
- Demonstrated experience and effectiveness in working considerately and non-judgmentally with people from diverse backgrounds and experiencing complex challenges.
- Self-directed and able to work autonomously.
- High level written and verbal communication skills.
- Basic computer skills including Microsoft Office Programs; Word, Excel, Outlook.

Whilst not essential, we would also love you to have:

- Certificate 4 in Alcohol and Other Drugs or similar.
- Previous experience in a Peer Support role or similar consumer support or lived experience role.
- Demonstrated experience facilitating or co-facilitating recovery or support groups.
- Knowledge and understanding of trauma informed care practices.

Under s25 of the Anti-Discrimination Act 1991, there is a genuine occupational requirement for the incumbent to have a personal lived experience of substance dependence and or Mental ill-health, service use and recovery.

What matters most is that you'll live and breathe our values, which means:

- You are humble, human, and full of hope.
- You show up and share.
- You ask: Why not? And what's next?
- You leave a positive wake.

Why? We believe that through these values, we do our best work - for each other, for clients, and for the communities we work in. And it's a promise we make to you about the kind of experience you will have working for us.

WHY WORK FOR LIVES LIVED WELL?

Well, it's about people, purpose, impact, and growth.

You'll love working with talented people who share our values. Our services and treatments are as diverse as the communities we work in. And we've grown significantly in the past few years, with no plans of slowing down.

So, what does that mean for you? A real opportunity to go further!

- You'll grow as a person and as a professional, extending your knowledge and skills beyond the norm.
- You'll be trusted with autonomy in a supportive, respectful environment.
- You'll make a lasting impact - on clients, the community and a team that cares as much as you.

But it's more than that.

You'll join a curious team that thinks differently and seeks new ways. We look to the evidence. We explore new ideas. And when we reach "better", we ask, "What's next?" Which means you'll need to be comfortable with change - you'll enjoy variety, the agility, and the opportunity to achieve more, faster.

And while you support others, we'll support you with some great benefits, including:

- An extra five paid leave days per year to support your wellbeing and work-life balance.
- Salary packaging to increase your take-home pay
- Paid parental leave of 8 weeks.
- Regular clinical supervision, case conferencing and debriefings.
- An employee assistance program (EAP) for you and your family, including emotional, psychological, financial counselling and wellbeing services.
- Fitness Passport to access a wide range of gyms, pools, and fitness and leisure centres across Australia, at a discounted rate.
- Portable Long Service Leave if you work in Queensland, click this [link](#) for more information about this benefit.
- Wellspring Discounts, saving on everyday items such as groceries, petrol, clothing, and leisure activities through Wellspring discounts and rewards.
- We are committed to celebrating the history, culture, and achievements of Aboriginal and Torres Strait Islander peoples. We offer ceremonial and NAIDOC leave and have established a support network for our First Nations staff, to build relationships, share knowledge and debrief.

ARE YOU READY TO IMAGINE THE POSSIBILITIES? CLICK APPLY NOW!

Check out more employee benefits for you and your loved ones on [our careers page](#).

For further information about this role, please contact LLW Recruitment via email:

Lives Lived Well is an equal employment opportunity employer. We encourage applications from a diverse range of social, cultural and gender backgrounds that reflect our community including First Peoples.

Confirmation of employment will be subject to candidate's possession of a Current Australian Drivers Licence, Working with Children Check and completed Australian Criminal History Check and provision of COVID-19 vaccination certificate, in line with the LLW vaccination Policy.